

New Lesson Cancellation Policy:

Effective February 1st, 2021, Reddemeade will begin enforcing our **new cancellation policy: Riders must contact your instructor directly by cell/ text at least 6 hours prior to missing a group/private lesson** or otherwise you will forfeit the lesson (there will not be a makeup written). If you are more than 10 minutes late, you will be asked to reschedule and will NOT be written a makeup. This allows us to still pay our instructors for their time and adjust horse assignments if necessary.

This includes the once a month free Equishare group lesson. To cancel an Equishare group lesson please call/text the instructor of the group lesson you booked. You can still reschedule your ride, but will lose the lesson if not canceled at least 6 hours in advance.

This includes package lessons. Once a package lesson (either group or private) has been confirmed, the rider will be expected to attend. Riders must contact your instructor directly by cell/ text at least 6 hours prior to missing a scheduled package lesson or otherwise you will forfeit the lesson.

This includes make up lessons. Once a make up lesson (either group or private) has been confirmed, the rider will be expected to attend. Riders must contact your instructor directly by cell/ text at least 6 hours prior to missing a scheduled make up lesson or otherwise your make up will be pulled.

If you require a cancelation or need to reschedule a lesson, you must call (leaving a voicemail if necessary) or text your instructor. Contact information is provided below:

Mary Ann: 301-275-9288

Michala: 301-785-9214

Jess: 240-882-4145

Laurie: 410-564-6006

Katie: 301-919-3181

Ingrid: 301-910-1090

Nancy: 703-732-5130

Amelia: 410-926-6466

Alex: 301-920-0175

Liz: 301-642-7007